



## SHIPPING POLICY

- Please allow 2-3 business days for all orders to be processed and 2-8 business days for shipping and handling. Once orders are processed, they cannot be canceled.
- All packages are shipped via USPS. MARs Neem Oil is not responsible for any delivery delays, damaged, lost, or stolen packages.
- When placing an order accuracy of information is vital. Requests for changes or cancellations are not guaranteed.

## RETURN POLICY

- In order to protect everyone during these challenging times of COVID-19, we have updated our return policy. There will be **NO returns** on products during this time until further notice. If you have any issues regarding the policy, please contact us through our options listed on our website.